



For more information:

Patti Beck Director of Communications 314-982-1440 (office) 314-486-9091 (cell) For Immediate Release September 13, 2013

2013-093

## Bi-State Unveils New Multi-Language Posters Designed to Welcome Area Immigrants to the Regions' Transit System

Poster initiative represents one piece of the St. Louis Mosaic Project, which aims to Make St. Louis the fastest growing U.S. metropolitan area for immigration by 2020

**ST. LOUIS, MO., September 13, 2013...** As the nation prepares to celebrate National Welcoming America Week September 15 – 22, 2013, the Bi-State Development Agency is introducing new multi-language posters on its MetroBus vehicles and MetroLink trains designed to welcome St. Louis' foreign-born population to our region's transit system. Featuring the word "hello" in 17 different languages and providing a number that individuals can call for help using transit, the posters are being installed on all MetroBus vehicles and MetroLink trains throughout the Metro transit system.

The posters are one part of a larger region-wide effort aimed at attracting a greater immigrant population to St. Louis. Known as the St. Louis Mosaic Project, the initiative was created after a 2012 study by Jack Strauss, Ph.D., Director of the Simon Center for Regional Forecasting at St. Louis University, revealed that the St. Louis region has a low representation of immigrants compared to similarly-sized metropolitan areas in the United States. Noting the positive impact the existing immigrant population has had on the region related to their entrepreneurial spirit and the talented workforce they provide, the St. Louis Mosaic Project is designed to attract, support and retain new residents to spur growth and secure the economic future of St. Louis with the ultimate goal of making the region the fastest growing U.S. metropolitan area for immigration by 2020.

"The St. Louis region enjoys a long and proud history of immigrants who built businesses and strengthened our community, and our region's future now depends on how well we welcome the next generation of immigrants and innovators. Together, we will make St. Louis a more attractive place for people to live, work and invest," said St. Louis Regional Chamber President & CEO Joe Reagan, a member of the Mosaic Project's steering committee.

With so many of our area's foreign born residents currently using MetroLink and MetroBus services and future immigrants poised to do the same, Bi-State Development Agency (Metro) President and CEO John Nations also has been an active member of the steering committee, and he believes the poster initiative is a great way to show those riders that they are welcomed and valued customers.

## Bi-State introduces new immigrant welcome posters continued

"Knowing that transit use has been a way of life for so many immigrants, we want the members of our foreign born population to know we are pleased to have them onboard our Metro transit vehicles, we recognize what an important piece of our customer base and our region's economy they represent, and that we are committed to providing them with the best service possible," said Nations. "We've long known that successful transit systems drive economic development, and providing reliable access to this important constituent group is one more way that we accomplish that."

Anna Crosslin, president & CEO of the International Institute of St. Louis, which assisted with the language translations for the poster, noted that transit is especially important to refugees as they settle into life in the Bi-State region. "In their early years after arrival, refugees rely heavily on buses for transportation needs, including trips to work, to the grocery store, and even to school. Refugees are among Metro's most loyal customers, and now they will feel more welcome among Metro's ridership."

For Betsy Cohen, project director for the St. Louis Mosaic Project, the posters will do more than put a smile on the faces of the foreign born who see them. "This initiative by Metro will play a key role in not only making foreign born individuals feel welcome on our buses and trains, but also in our communities, and that's something that will help us to attract and retain the entrepreneurial, innovative people that will help our region to grow," Cohen said.

In its quest to make St. Louis the fastest growing U.S. metropolitan area by 2020, the St. Louis Mosaic Project is also working to engage local and federal government leaders to reduce barriers for foreign workers and their families; attract and support international students for earlier and deeper integration into the St. Louis community; connect services to give immigrants access to information and dispel myths about immigration and reinforce a community culture of inclusion and welcoming.

To learn more about the St. Louis Mosaic Project, visit www.stlmosaicproject.org.

The Bi-State Development Agency is the operator of the Metro public transportation system for the St. Louis region, which includes the 87 vehicle, 46-mile MetroLink light rail system; 378 MetroBus vehicle fleet that operates on 75 MetroBus routes; and Metro Call-A-Ride, a paratransit fleet of 121 vans.

The Bi-State Development Agency also owns and operates St. Louis Downtown Airport and its surrounding industrial business park, and the Gateway Arch Riverboats, as well as operates the Gateway Arch Revenue Collections Center, the Gateway Arch Transportation System, and the Gateway Arch Parking Facility.



ววด์อดวาสิงซิ สดกุลอฏิงีรุโร 314-982-1406 ฟี ดุริเออก์มี Cân hướng dẫn nối chuyến, hãy gọi 314-982-1406 Msaada kwa kutumia usafiri wa umma, piga simu 314-982-1406 乗り換えでお困りの場合は 314-982-1406 へお問い合わせください。 За помощью по пользованию общественным транспортом, обращайтесь по номеру 314-982-1406 314-982-1406 יסשפר למספר למספר 1406 ידעורה, נא להתקשר למספר 214-982-1406 זעון בשימוש התחבורה, נא להתקשר למספר 214-982-1406 געונים באבר ועונים התחבורה, נא להתקשר למספר 214-982-1406 געונים בשימוש התחבורה, נא להתקשר למספר 214-982-1406 געונים באבר ועונים העונים למולד בשימוש התחבורה, נא להתקשר למספר 214-982-1406 יעונים לעונים אנגענים. געונים בשימוש התחבורה, נא להתקשר למספר 214-982-1406 יעונים בשימוש געונים באבר ועונים בשימוש הנונים למולד בשימוש אנגענים. געונים באבר ועונים להמינים למולד מעונים לישים אנגענים בשימים הבסטיונים ביישיים לא לישיאליים געונים באבר געונים לאנגענים הוגענים באנגענים בשימים הבסטיונים באנגענים. געונים באבר גענים באנגענים בשימים בשימים באנגענים בשימים בשימים באנגענים באנגענים בשימים באנגענים בשימים בשימים בשימים בשימים בשימים באנגענים באנגענים באנגענים באנגענים באנגענים באנגענים באנגענים באנגענים בשימים באנגענים באנגענים בשימים בשימים באנגענים בשימים בשימים באנגענים באנגענים באנגענים באנגענים באנגענים בשימים באנגענים באנגענים בשימים באנגענים באנגענים בשימים באנגענים באנגענים באנגענים באנגענים באנגענים באנגענים באנגענים באנגענים בשימים באנגענים בשימים באנגענים באנגעני

Hadaat u baahantahay caawinaad xaga gaadiidka dadweynaha, soo wac nambarkan 314-982-1406 대중교통을 이용하는데 도움이 필요하시면 314-982-1406 로 전화주세요 ट्रान्जिट प्रयोग गर्नको लागि मद्धत चाहिएमा, ३१४ ९८२ १४०६ मा फोन गर्नुहोला

Para obtener ayuda sobre como usar el transporte público, llame al 314-982-1406

اللحصول على المساعدة حول كيفية استخدام وسائل النقل العامة يرجى الاتصال على الرقم – ٦٠١٤-٩٨٢-٤٠٣.

FOR HELP USING TRANSIT CALL 314-982-1406.

